



# 2010 COMMUNITY SURVEY

Your input is needed to help guide the city council concerning internet / TV / phone service in the city. Please complete this quick survey and return in the enclosed envelope to: Greenwood City Office, 20225 Cottagewood Road, Deephaven, MN 55331. Deadline: October 15, 2010. Your input is appreciated!

INTERNET / TV / PHONE

The Lake Minnetonka Communications Commission is an agency formed by 17 area cities (including Greenwood), whose purpose is to oversee the franchise agreement with Mediacom, and to promote awareness and use of community television. Currently the LMCC is looking into the feasibility of tonkaconnect™ -- a separate community-owned, fiber-optics service that would provide the fastest (up to 100 Mbps download and upload) internet service along with TV and phone service in the area. The fastest current internet services are DSL and cable (up to 20 Mbps download and 2 Mbps upload). The cost to build and operate tonkaconnect™ would be paid by the subscribers of the service and no one would be required to connect. However, cities may be asked to pay for the plan needed to determine viability and provide credit guarantees or enhancements for the ultimate project. Please respond to the survey statements below ...

1. I am satisfied with the service and pricing provided by my current internet / TV / phone provider(s).

Strongly Agree	<input type="checkbox"/>	Agree	<input type="checkbox"/>	Neutral	<input type="checkbox"/>	Disagree	<input type="checkbox"/>	Strongly Disagree	<input type="checkbox"/>
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2. I believe the city should work to encourage the availability of leading-edge communication technologies, but leave the ownership and operations to the private sector.

<input type="checkbox"/>				
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3. I support the proposed community-owned and financed tonkaconnect™ service to compete with the existing private service providers (Mediacom and Qwest).

<input type="checkbox"/>				
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4. I support the city contributing \$15,000 to \$20,000 (approximately \$60 per household) for the plan needed to determine the viability of tonkaconnect™ in the Lake Minnetonka area.

<input type="checkbox"/>				
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Written comments welcome ...

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Your Name (optional)

**One survey is provided per property. Photocopies will not be accepted.**