

tonkaconnect SURVEY RESULTS • OCT. 2010

Scores above 3 = agree. Scores below 3 = disagree.

	TOTAL	5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	AVERAGE
1. I am satisfied with the service and pricing provided by my current internet / TV / phone provider(s).	99	13	14	27	24	21	2.74
2. I believe the city should work to encourage the availability of leading-edge communication technologies, but leave the ownership and operations to the private sector.	97	41	29	16	3	8	3.95
3. I support the proposed community-owned and financed tonkaconnect™ service to compete with the existing private service providers (Mediacom and Qwest).	98	31	24	10	12	21	3.33
4. I support the city contributing \$15,000 to \$20,000 (approximately \$60 per household) for the plan needed to determine the viability of tonkaconnect™ in the Lake Minnetonka area.	99	22	23	8	13	33	2.88
<i>Total number of respondents</i>	99						33%

